

I am a hard of hearing person living in the Philadelphia area and rely on closed captions for television viewing. Although many more stations now provide captioning in my area, its quality frequently is poor and this results in my not being able to comprehend what was said. Sometimes the incorrect transcription of a single word will render the sentence incomprehensible. It seems that TV captioners rarely go back and correct mistakes. I know that the CART reporters who provide me with access to meetings make the necessary corrections whenever possible. This was particularly frustrating during emergency flood coverage of our area when tropical storms Ivan and Jeanne passed through and I often couldn't figure out which streets were being described as impassible. In addition, during live captioning the last sentence or part of a sentence is usually cut off when the station goes to a commercial break, leaving me wondering what I might have missed.

I believe that the FCC should modify the captioning rules to specify that the captions be required to be accurate and legible and include all the words spoken on the program.